



# Behavioral Health Telephones







“Less time worrying about their safety means more time to focus on providing care.”





## Communication You Can Count On

Behavioral health facilities pose unique challenges in ensuring patient, staff and visitor safety. Although risk can rarely be avoided with absolute certainty, a proactive approach will help to mitigate its potential. A reliable communication system serves as one method of risk mitigation. When implemented appropriately, communication equipment that is made available to patients can yield significant positive outcomes as well.

GAI-Tronics Behavioral Health Telephones have been designed following the standards set forth by the Veterans Administration and Design Guide for the Built Environment of Behavioral Health Facilities (NY), and are available in various configurations. Following these stringent guidelines, our phones have been designed with a keen attention for detail and bring with them, the features that your facility demands. Following proper installation, GAI-Tronics behavioral health phones allow you to no longer worry about safety and instead focus on what is most important, treating those in your facility.

For more than 70 years GAI-Tronics has been providing communication solutions for the most demanding environments the world has to offer. What started as a company focused on providing communication equipment for power plants, GAI-Tronics now offers solutions to a variety of markets including oil & gas, power generation, mining, public safety, and healthcare. Our entire product offering is built with the focus on reliability, dependability, and quality our customers expect and deserve.



## Telephone Communications for...



- ▶ Rehabilitation Centers
- ▶ Correctional Facilities
- ▶ Mental Health Facilities



# Connectivity

The Behavioral Health telephone is designed to accommodate space-constraint installations and meet ADA corridor installation guidelines. All telephones are available with either Analog or VoIP connectivity, keypad or auto-dial operation, and handset or hands-free operation.

## Features:

### Analog Telephones

- Indoor or Outdoor Models
- Handset or Hands-free Models
- Auto-dial or Keypad Operation
- Stainless Steel Design
- Weatherproof Design (hands-free)
- Noise-cancelling Handset Microphone
- Hearing Aid-compatible Handset
- Line-powered Operation
- Volume Control Pushbutton
- Non-moveable Hookswitch
- 12-inch Armored Cord with 15-inch Option
- Conformal-coated Electronics

### VoIP Telephones

- Indoor or Outdoor Models
- Handset or Hands-free Models
- Auto-dial or Keypad Operation
- Stainless Steel Design
- Weatherproof Design (hands-free)
- Noise-cancelling Handset Microphone
- Hearing Aid-compatible Handset
- SIP Compatible
- RJ 45 Direct Connection
- PoE or Alternative 24/48 V dc Power Supply
- Embedded Browser for Web Page Configuration
- Conformal-coated Electronics

GAI-Tronics' Behavioral Health hands-free and VoIP telephones can be monitored by our TMA (Telephone Management Application) software. On a pre-scheduled basis, each telephone will be polled and data will be gathered to generate a central report for telephone health and activity status. If a central report is not required, our VoIP telephones will actually send an email if a fault is detected.

# Flush-mount Telephones

- ▶ Gasketed Front Panel
- ▶ Rubber Keypad Seal

- ▶ Stainless Steel Panel
- ▶ Stainless Steel Volume Control Pushbutton
- ▶ Conformal-coated Electronics
- ▶ Stainless Steel Security Screws

- ▶ Standard 12-inch Armored Cord (with 15-inch or longer options)
- ▶ High Pull Resistance
- ▶ Noise-cancelling Microphone
- ▶ Hearing Aid-compatible Receiver





GAI-Tronics' Flush-mount Behavioral Health Handset Telephones are available with either auto-dial or keypad functionality, in Analog or VoIP models. These telephones include a brushed stainless steel front panel with a painted dust cover to protect the conformal-coated electronics and are designed for indoor use. The design includes rounded corners and a standard 12-inch armored cord to assure the highest standard in guest, resident, and staff safety. The stainless steel pushbutton volume control provides quality audio for all environments and preferences.



**Model 276-002BH**

Analog Flush-mount Telephone with Keypad

**Model 276-712BH**

VoIP Flush-mount Telephone with Keypad

**Model 277-002BH**

Auto-dial Analog Flush-mount Telephone

**Model 277-712BH**

Auto-dial VoIP Flush-mount Telephone



## Features:

- Stainless Steel Construction
- Indoor Installation
- PoE Powered and SIP Compatible (VoIP)
- Line Powered (Analog)
- Handset with Noise-cancelling Microphone, 12-inch Armored Cord, and Hearing Aid-compatible Receiver
- Fitted with a Painted Dust Cover to Protect Conformal-coated Electronics.
- Optional Surface-mount, Stainless Steel Enclosure
- Optional Cord Lengths
- Stainless Security Screws

# Surface-mount Telephones

- ▶ Stainless Steel Enclosure
- ▶ Stainless Steel Volume Control Pushbutton
- ▶ Conformal-coated Electronics
- ▶ Stainless Steel Security Screws



- ▶ Standard 12-inch Armored Cord (with 15-inch or longer options)
- ▶ High Pull Resistance
- ▶ Noise-cancelling Microphone
- ▶ Hearing Aid-compatible Receiver



GAI-Tronics' Surface-mount Behavioral Health Handset Telephones are available with either auto-dial or keypad functionality, in Analog or VoIP models. These telephones include a side-mounted handset to reduce the protrusion from the wall for ADA corridor installation compliance. The brushed stainless steel design includes rounded corners and a standard 12-inch armored cord to assure the highest standard in guest, resident, and staff safety. The stainless steel pushbutton volume control provides quality audio for all environments and preferences.



**Model 210-001BH**

Analog Surface-mount Telephone with Keypad

**Model 210-710BH**

VoIP Surface-mount Telephone with Keypad

**Model 210-003BH**

Auto-dial Analog Surface-mount Telephone

**Model 210-712BH**

Auto-dial VoIP Surface-mount Telephone



## Features:

- Stainless Steel Construction
- Indoor Installation
- PoE Powered and SIP Compatible (VoIP)
- Line Powered (Analog)
- Handset with Noise-cancelling Microphone, 12-inch Armored cord, and Hearing Aid-compatible Receiver
- Adjustable Ringer Volume
- Side-mounted Handset to Reduce the Protrusion from the Wall for ADA Corridor Compliance
- Optional Cord Lengths
- Stainless Security Screws



# Hands-free Telephones



- ▶ NEMA 3R Rating
- ▶ Gasketed Front Panel
- ▶ Sealed Non-tactile Pushbutton

- ▶ Stainless Steel Panel
- ▶ Conformal-coated Electronics
- ▶ Weather-sealed Keypad
- ▶ Stainless Steel Security Screws



RED ALERT® Hands-free Telephones are available in either Analog or VoIP models. They provide a perfect solution for applications where two-way telephone communications are desired but the use of a handset is not. Our hands-free models provide single-button or two-button auto-dial as well as standard keypad operation and are the best solution when safety takes priority over privacy.



**Model 392-001FS**

Analog, Single-button, Hands-free Telephone with Keypad

**Model 398-711FS**

VoIP, Single-button, Hands-free Telephone with Keypad

**Model 397-001ADFS**

Analog Auto-dial, Single-button, Hands-free Telephone (Assistance)



**Model 396-001FS**

Analog Auto-dial, Two-button, Hands-free Telephone (Assistance/Emergency)

**Model 397-711FS**

VoIP Auto-dial, Two-button, Hands-free Telephone (Assistance/Emergency)



**Model 397-001FS**

Analog Auto-dial, Single-button, Hands-free Telephone (Emergency)

**Model 397-710FS**

VoIP Auto-dial, Single-button, Hands-free Telephone (Emergency)



**Features:**

- Brushed Stainless Steel Front Panel, Flush-mount
- Type 3R Weatherproof Design
- Fitted with a Painted Dust Cover to Protect Conformal-coated Electronics
- Stainless Steel Security Screws
- Optional Surface-mount, Stainless Steel Enclosure

# GAI-Tronics Has Been Providing Worldwide Communication Solutions for More Than 70 Years.



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Pub. 170701 REV 7/2021